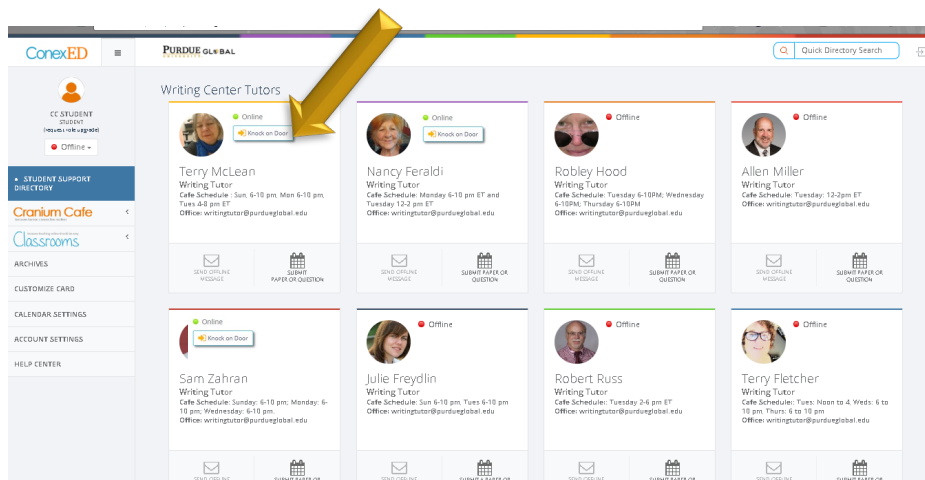


CONNECT WITH A TUTOR

- Cranium Café runs on the latest version of [Chrome](#).
- Cranium Café is not yet compatible with mobile devices or tablets.
- Before your first session, please do a computer pre-check: [Click here](#).

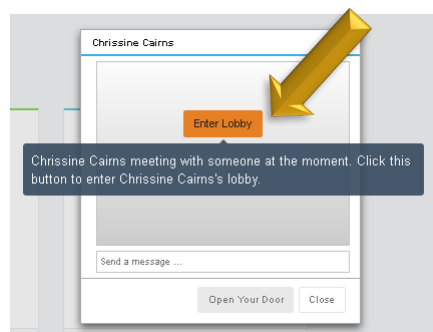
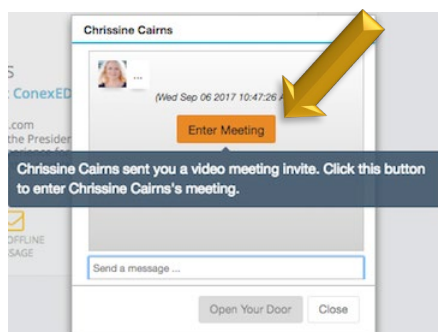
1. From the Academic Success Center, click the button labeled “Connect with a Tutor.”
2. The Student Support Directory in Cranium Café will open. Scroll to the desired group of Academic Success Center Tutors. (Pictured below is the Writing Center Tutors group.) Tutors with green lights are online. Click the “Knock on Door” button to connect with an online tutor.



3. When the informed consent pops up, click **Agree** to continue.

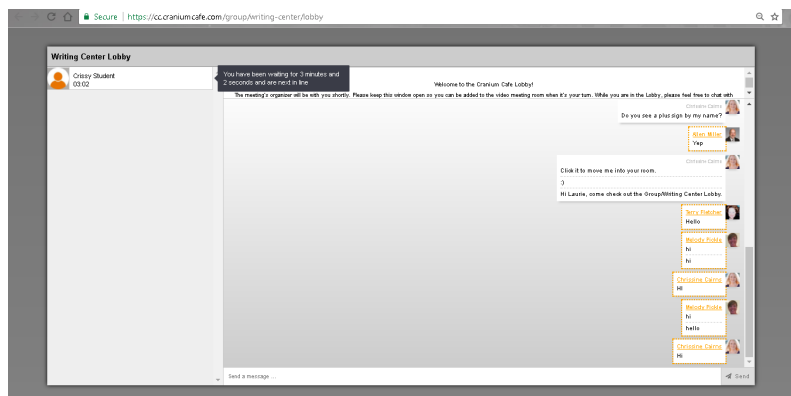


4. A chat box will open. You are now connected with a tutor! Click **Enter Meeting** to enter the tutoring room. If the tutor is with another student, you will see an **Enter Lobby**.

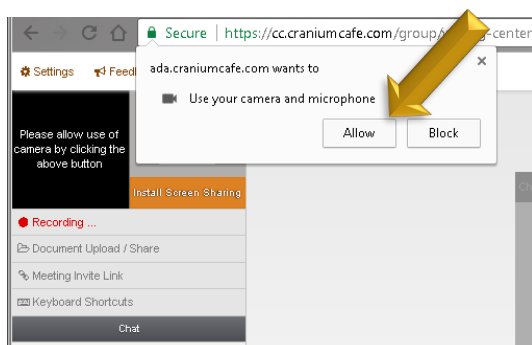


CONNECT WITH A TUTOR

- From the Lobby, the first available tutor will move you to his or her tutoring room. Pictured below is the Writing Center Lobby.



- When you enter the tutoring room, Cranium Café will attempt to connect with your **microphone and camera**. Select **Allow**. You will see your audio or video in left corner. You can select to use the microphone only. The address bar of your browser window will also have a camera or microphone icon that you can click to check or change settings.



- In the example tutoring room pictured below, the student's video is in the upper left. From here, the session can begin, and the tutor can help with the tools for sharing work in the meeting room.

